

Upwell Health Centre Patient Participation Group

Minutes of the PPG Meeting held on Tuesday May 14

Present: John Richardson (Chairman), Gordon Diffey, Sue Cowling (Treasurer), Janet Roden, Brenda Titmarsh, Sheila Forth, Marlene Moss-Eccardt, Jill Bliss (Deputy Chair), Yvonne Howard, Dr Clare Blundell (for the Practice)

Apologies: Betty Lewis (QEH)

Matters arising: There were no matters arising.

Chairman's Report: The Chairman reported that the PPG were waiting for confirmation from the practice of the 'big ticket item' that would drive the raffle ticket sales in the annual Flu-Jab Raffle.

Treasurer's report: The Treasurer reported that the balance of the two accounts stood as follows:
Business Current Account - £12.60
Business Savings Account - £134.87

Practice Update:

Dr Blundell reported the following on behalf of the Practice:

The New Pharmacy and Practice have had to ensure that the manufacturer of the robot changed the people dealing with the installation and training of the relevant Health Centre and Pharmacy Personnel.

Although not operating to full capacity the dispensing robot is working well.

Patient waiting time has significantly improved.

Staff morale has significantly improved.

Health Centre Personnel. Jayne Read (HCA) has retired but is coming in to help out when needed whilst a suitable replacement is recruited.

Staffing: A new nurse will be joining the Practice in August.

New Build update. The new Staff Room, Reception area and Waiting Rooms are in use. The Waiting Room is due to have new flooring fitted and new chairs in the very near future.

The Administration Team have moved into their new office area.

Work will commence on three new Consulting Rooms in the Clinical Corridor very soon. As yet there is no timescale agreed on this work.

Queen Elizabeth Hospital Report. Betty Lewis does not attend AGM's and will update the group about progress at the Hospital at the next meeting on July 11.

Election of PPG Officers: John Richardson was re-elected as Chair. Jill Bliss as Deputy Chair and Sue Cowling as Treasurer. The Minutes Secretary did not attend but as an update Helen has resigned her post and a new Secretary will be appointed and in place for the next meeting.

Any Other Business: The group will invite Angela Mills to the July meeting to provide an update on the progress of the Isolated Patients Teas in the Village Hall.

For your diaries the date of the next meeting is Thursday 11th July at 6.30pm