

UPWELL HEALTH CENTRE
PATIENT PARTICIPATION GROUP MEETING

Thursday 10th January 2019

Present:

John Richardson (Chair), Sue Cowling (Treasurer), Helen Spriggs (Secretary),
Sheila Forth, Brenda Titmarsh, Elaine Robinson, Gordon Diffey, Betty Lewis QEHL,
Stephen Reeves for the Practice

Apologies:

Marlene Moss-Eccardt , Jill Bliss, Pauline Hawksley, Yvonne Howard

Matters Arising:

None, the minutes were signed as agreed

Treasurers Report:

£134.80 in the Current account and £1412.60 in the Savings account

Practice update:

Stephen Reeves provided a practice update which included

Flu jabs have been completed with a small supply of excess vaccine

The new triage system appears to be going well

The new pharmacy should be open by the end of January, with the robotic dispensary in place

Betty Lewis QEHL update:

Betty provided an update of QEHL news including

Since September the trust has been placed into special measure, since then a new oversight and scrutiny committee has been put in place to address some of the issues

Caroline Shaw has been appointed as the Deputy CEO

An increase in volunteers has been seen covering 55 sections of the hospital, offering 25,000 hours in the last year

PPG update:

Issues gaining an urgent appointment as often not an emergency where needing to be seen same day but within 3 days – appointments often not available

A cheque for £1400 has been given to the Hunter Rowe Trust following the recent Flu Clinic raffle

AOB:

None

Date of next meeting - Thursday 14th March 2019, Upwell Health Centre – 6:30 in the main waiting area of the practice